

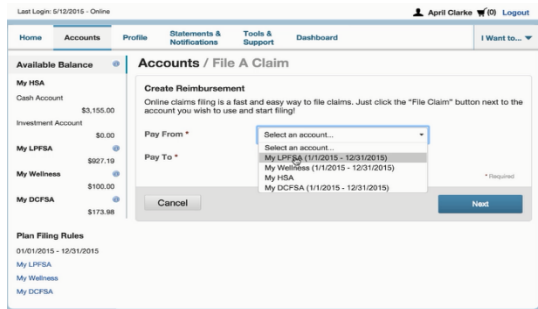
# How to File a Claim



Advantage Benefits Plus offers multiple options for filing a claim for reimbursement that makes accessing your Dependent Care Account convenient to *your* needs:

## Flex Debit Cards:

If your company allows debit cards, just use your flex card at the point of sale and the funds come directly out of your account. This means no paying out of pocket and waiting for reimbursements! Make sure you keep your itemized receipts, as they may be requested.

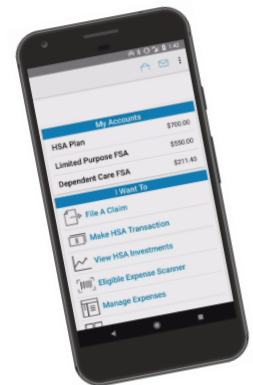


## Consumer Portal:

For any payments made out of pocket that need reimbursement, you can submit a claim on the consumer portal. Simply log in at [abplus.lh1ondemand.com](http://abplus.lh1ondemand.com) and click "File A Claim". Make sure you have your receipt (or handwritten record) ready to upload and follow the prompts. Once your claim is reviewed, your reimbursement will be paid via check or direct deposit on your next reimbursement date.

## Mobile App:

The mobile app allows you the convenience of taking pictures of your receipts to upload for your reimbursements. You can download our mobile app on both Google Play and Apple Store by searching "ABPlus". After initial setup, the app allows for quick logins using either a passcode or fingerprint scanner. Simply click "File a Claim" and follow the prompts. Once your claim is reviewed, your reimbursement will be paid via check or direct deposit on your next reimbursement date.



## Manual Claims:

Advantage Benefits Plus also accepts claims sent via mail, fax or e-mail. Simply go to our website at [www.abplusonline.com](http://www.abplusonline.com), click the Employees tab--forms, print our claim form (*HRA, Transit, and HSA forms may differ*), and send (with your itemized receipts) to:  
Mail: 17316 N May Ave, Ste A Edmond, OK 73012  
E-mail: [claims@abplusonline.com](mailto:claims@abplusonline.com)  
Fax: (405) 341-7588 or 1 (800) 560-5814